PRODUCT INFORMATION

Roveya Hub Overview

Stay in control on the move.

A focused mobile management product for seeing what needs attention and taking action away from the desk.



HUB · ONE OF THREE DISTINCT PRODUCTS

01 INTRODUCTION

Management does not stop at the desk

Operational questions arise while managers are travelling, visiting sites or working away from their desks. They need enough context to understand what has happened, decide what matters and take an appropriate next step.

Roveya Hub is the mobile management product in the Roveya ecosystem. It is designed to bring priorities, exceptions, approvals and concise operational views into an experience suited to staff and managers on the move.

02 WHO IT IS FOR

Operations managers

Keep sight of sites, teams and matters needing attention.

Supervisors

Review relevant activity and respond within their responsibilities.

Back-office staff on the move

Handle focused management tasks away from the desk.

Hub has a different purpose from the full back-office environment in Roveya Admin and the field-worker experience in Roveya Ops.

03 SEE. DECIDE. ACT.

Start with what needs attention

Hub is organised around a simple management question: what needs my attention now? A useful mobile view gives the person enough context to assess an item and choose the next action.

Three stages of a management decision

PRODUCT PRINCIPLE

01	**See**	Review a priority, alert, approval or site update.
02	**Decide**	Understand its status, context and responsible people.
03	**Act**	Take an available action or open the fuller record when more work is needed.

Product principle. The action available depends on the user's role, the organisation's workflow and the item concerned. Some decisions require the fuller information and controls in Roveya Admin.

04 PRODUCT FOCUS

The information a manager needs on the move

01

Priorities and alerts

Identify matters that may require attention.

02

Approvals

Review requests and decisions assigned to the user.

03

Sites and teams

See concise operational status and relevant people.

04

Exceptions and incidents

Understand reported issues and their next steps.

05

Compliance follow-up

See outstanding checks, sign-offs or actions relevant to the manager.

06

Quick actions

Respond within the available permissions or continue in Admin where fuller work is required.

These are intended Hub product areas.

05 ONE ECOSYSTEM

A distinct role between the field and the back office

Roveya Ops supports the person carrying out and recording work in the field. Roveya Admin gives back-office staff a broader environment to organise activity and maintain records. Roveya Hub is designed for focused management visibility and action while away from the desk.

PRODUCT	WORKING CONTEXT	PRIMARY ROLE
Roveya Admin	AT THE DESK	Organise and administer the operation
Roveya Ops	IN THE FIELD	Carry out and record the work
Roveya Hub	ON THE MOVE	**Review priorities and take management action**

06 IN PRACTICE

Respond with the right context

Illustrative example ILLUSTRATIVE

An issue is recorded during site activity. A manager needs to understand the site, the nature of the issue and who is responsible. Hub is intended to help that manager review the matter and take an appropriate available action while on the move. Admin remains the place for broader back-office coordination and detailed administration.

Roveya™

Keep sight of what needs attention.

07 DOCUMENTATION

Roveya Hub gives staff and managers a focused mobile management experience within the Roveya ecosystem. Continue with the Platform Overview for the wider picture, or explore the distinct roles of Admin and Ops.

Continue exploring

01	Roveya Platform Overview
02	Roveya Admin Overview
03	Roveya Ops Overview
05	Roveya Security & Trust Overview
06	Roveya Implementation Overview

See how Roveya fits your operation

roveya.io

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